



Privacy & Security - Frequently Asked Questions (FAQs)

Q. Does CurrentCare collect or store my social security number or other financial information or account numbers?

A. No, CurrentCare does not collect or store any of your financial information or account numbers such as social security numbers, insurance member identification numbers, or credit card numbers. CurrentCare has chosen not to collect or store this information because CurrentCare does not need it. The fact that this information is not collected or stored makes CurrentCare less attractive to hackers interested in committing financial or medical identity theft. It also reduces the threat of harm that would result if a hack or data breach were to occur.

Q. Who has access to my information in CurrentCare?

A. Access to your information maintained within CurrentCare is limited, and is only made available to or viewed by:

- Participating health care providers for your treatment and/or coordination of your care;
- Participating individual or group health plans to carry out care management of its plan members or for quality performance measure reporting;
- The RI Department of Health in order to carry out its duties for public health purposes; and
- RIQI personnel to ensure the proper operation of CurrentCare.

Access to CurrentCare information by anyone else is not allowed. For instance, enrollee information is not accessible to employers, life insurance companies, law enforcement or other unauthorized individuals or organizations.

Q. What types of security measures are in place to protect my information in CurrentCare?

A. The Privacy and Security of the information of those participating in CurrentCare is extremely important to Rhode Island Quality Institute (RIQI). RIQI has privacy and information security policies, procedures, and safeguards in place to protect this information in accordance with applicable federal and state laws and best practices. Some of the protections in place to protect your information in CurrentCare include but are not limited to:

- 24x7 monitoring to detect and protected against real-time threats & respond to security alerts;
- Data is secured using encryption; and
- Review and monitoring of CurrentCare activity is performed daily.

Q. What are my rights when I enroll in CurrentCare?

A. Participation in CurrentCare is voluntary. You have the right to choose to participate and you can choose to end your participation at any time. As a participant in CurrentCare, you have a number of important privacy and information security rights. As a CurrentCare enrollee, your rights also include, but are not limited to:

- The right to limit or change the providers who have access to your information;
- The right to obtain a copy of your confidential health care information maintained in CurrentCare;
- The right to obtain a copy of a Disclosure Report showing what entities have accessed your information in CurrentCare.

A full listing of these protections can be found at:

<http://www.currentcareri.org/AboutCurrentCare/ProtectingYourRights.aspx>

Interested in enrolling in CurrentCare? Please visit

<http://www.currentcareri.org/Consumers/HowtoEnroll.aspx> to learn how to enroll.

More Information can be found at <http://www.currentcareri.org/>

Policies and Procedures <http://www.currentcareri.org/AboutCurrentCare/PoliciesProcedures.aspx>

Protecting Your Rights <http://www.currentcareri.org/AboutCurrentCare/ProtectingYourRights.aspx>