CurrentCare Panel Errors

CurrentCare requires each organization to provide a '**panel**' of their active members (patients/clients/etc) and submit regular updates. This document provides an explanation of panel processing errors, which organizations can use to improve their panel file.

Learn more about panel management at CurrentCareRI.org/panel-management.

Initial Validation (Formatting)

Category	Resolution
File Name	Must follow the defined naming conventions Example: Subscriber_Code-1-z-MM-DD-YYYY
File Format	Must be in the correct file format (CSV comma-delimited)
Data Quality	File must not contain formatting or data inconsistencies BLANKS in required fields, Spaces, or additional characters
Column Headers	Must match the required template exactly (Identical column headers)

Final Validation (Threshold)

Category	Resolution
35% Difference from Last Panel	**If the difference of the number of members in the panel file is greater than 35% from the last panel submitted, it will trigger a review.**
Error threshold of 5% DUPLICATES, based on the panel size	The panel engine has a DUPLICATES error threshold of 5% based on the panel size.

* MFT/SFTP is validated within 24-48 hours. The Panel contacts will be contacted if there are any formatting or threshold errors

Panel Processor Error

If your login session has TIMED OUT, you can get an error "attempting to verify subscriber." You don't need to contact CRISP. Simply log back in again.

Learn more at CurrentCareRI.org/panel-management.

If you have questions, please contact the CurrentCare Support Team at Support@CurrentCareRI.org or 888.858.4815.