CurrentCare Portal: Patient Search and Screen Navigation

April 2025

Patient Search and Matching

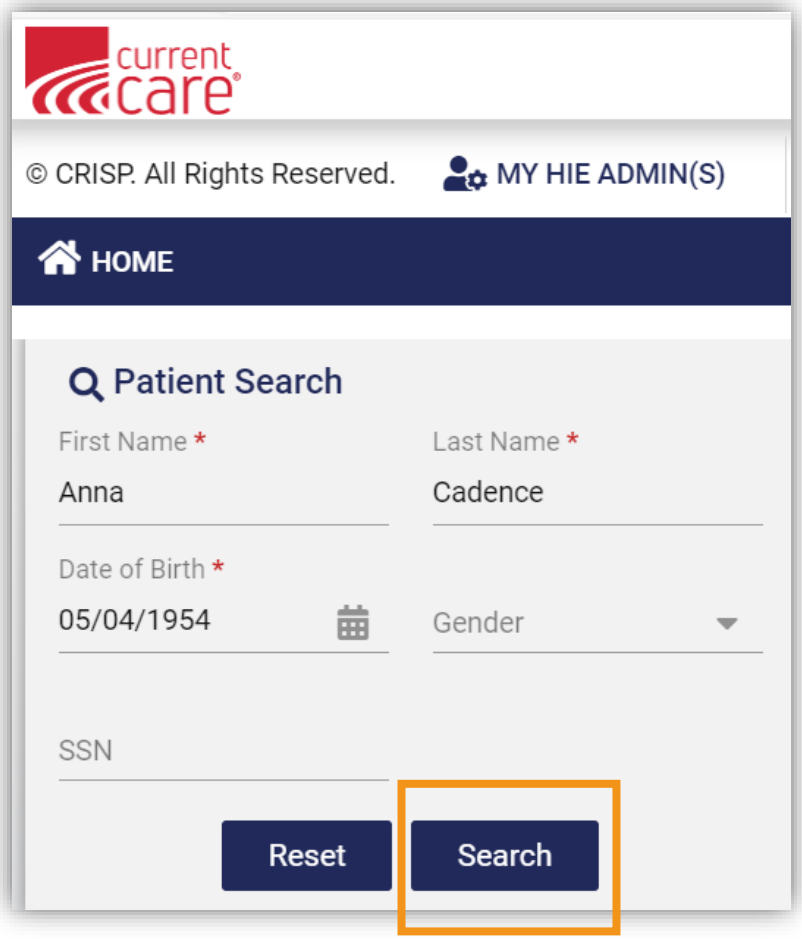
- *Patient Search*
- *Select Patient Record*
- *Select Application*

Patient Search

Required fields:

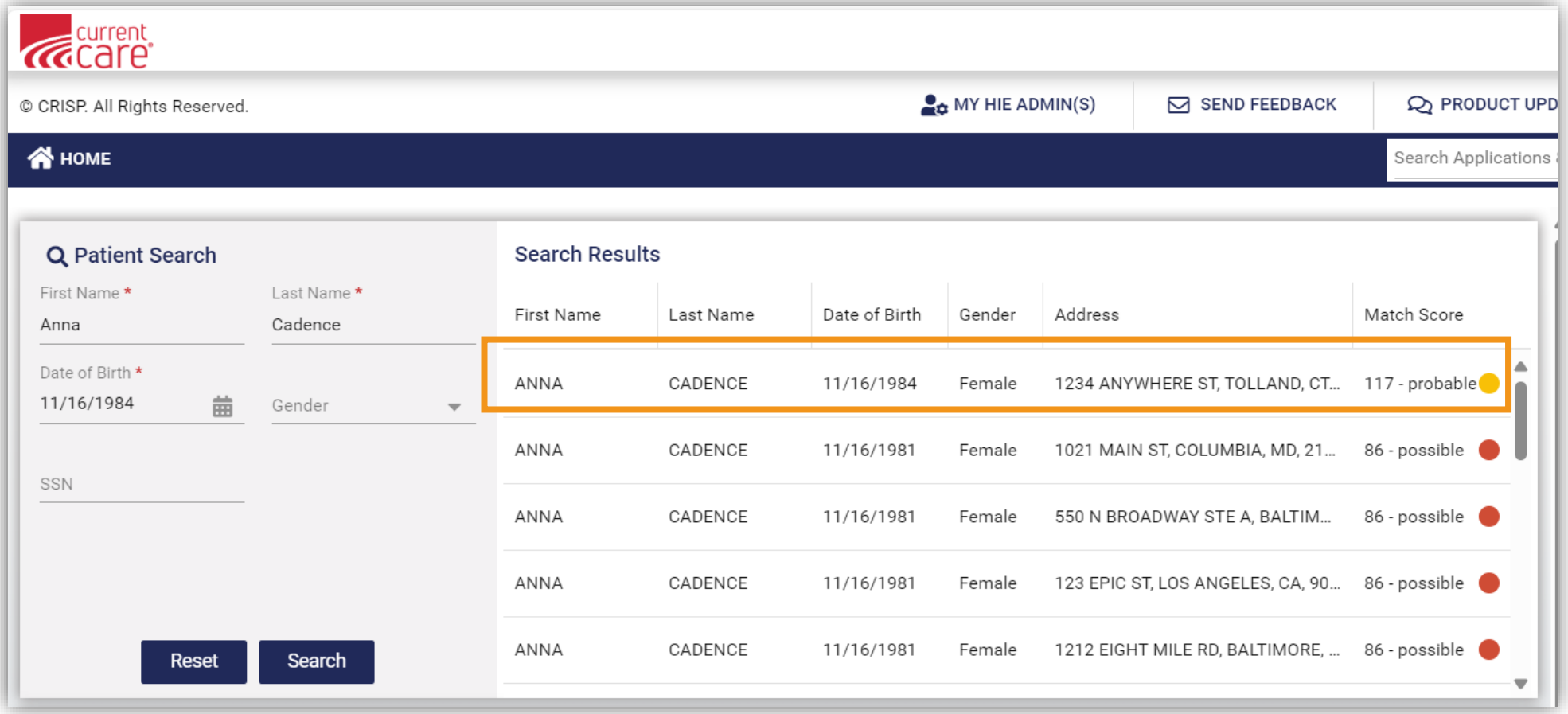
- First Name
- Last Name
- Date of Birth

- Press enter or click **Search**



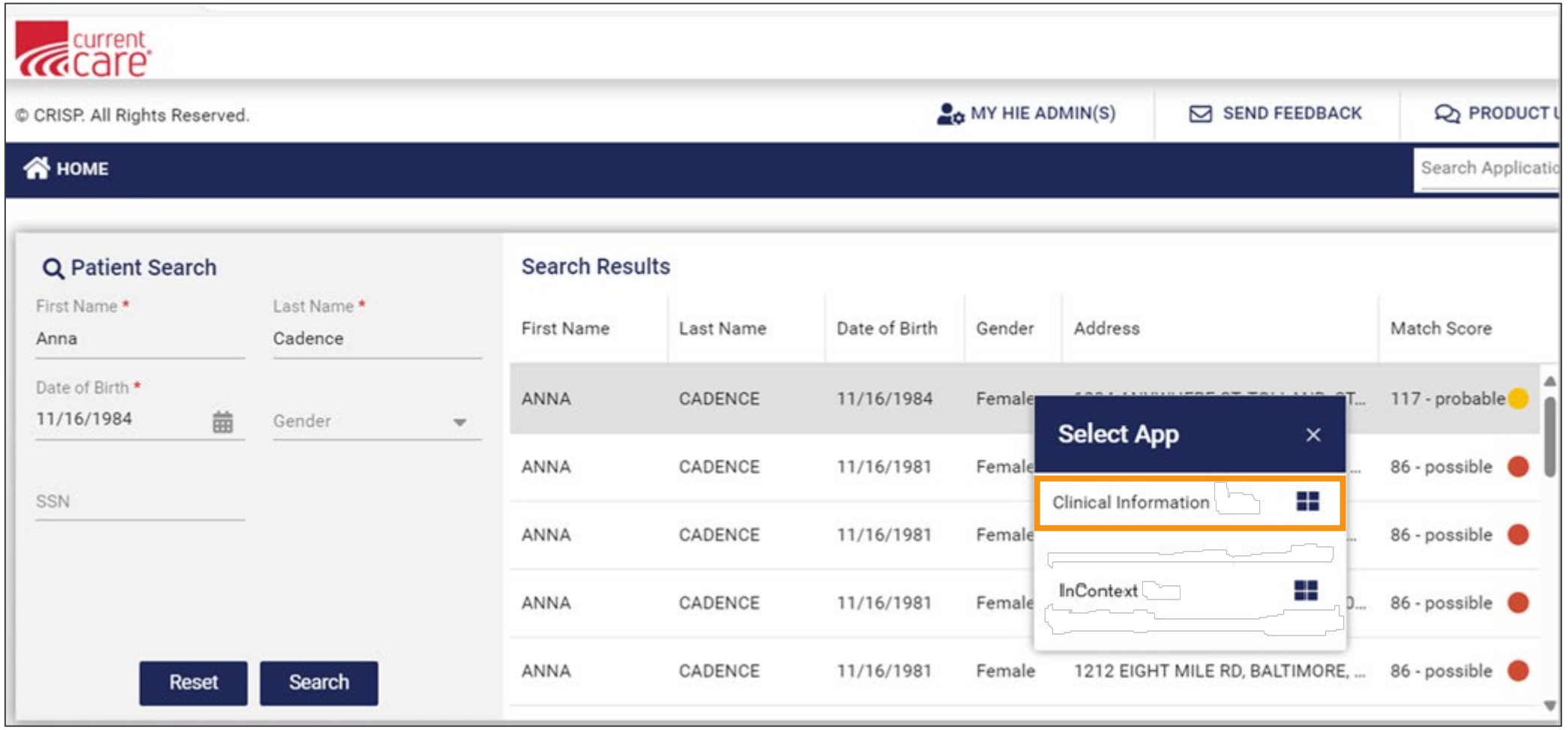
Select Patient Record

- A list of possible matches will display with a match score on the right-hand side of the screen.
- The most probable patient match will be at the top of the list.
- Confirm the demographics and then select the patient from the list.



Select Application (Service)

Select the CurrentCare application that you would like use, e.g. “Clinical Information”.



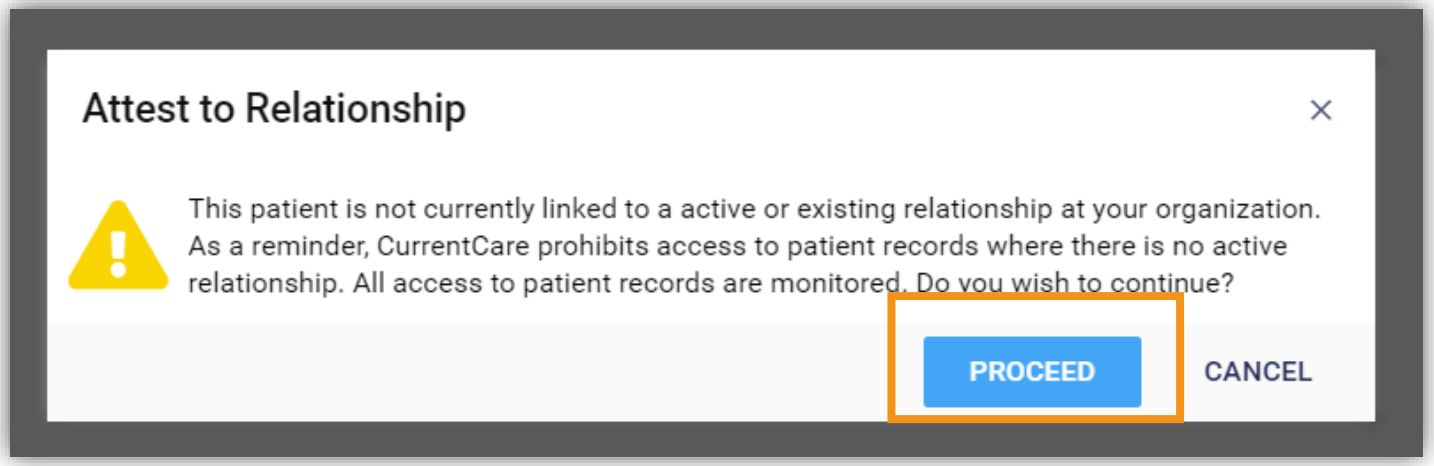
Relationship and Consent

- ***Attest to Patient Relationship (if patient is not on your panel)***
- ***Matched Patients***
- ***If a Patient has Opted Out***

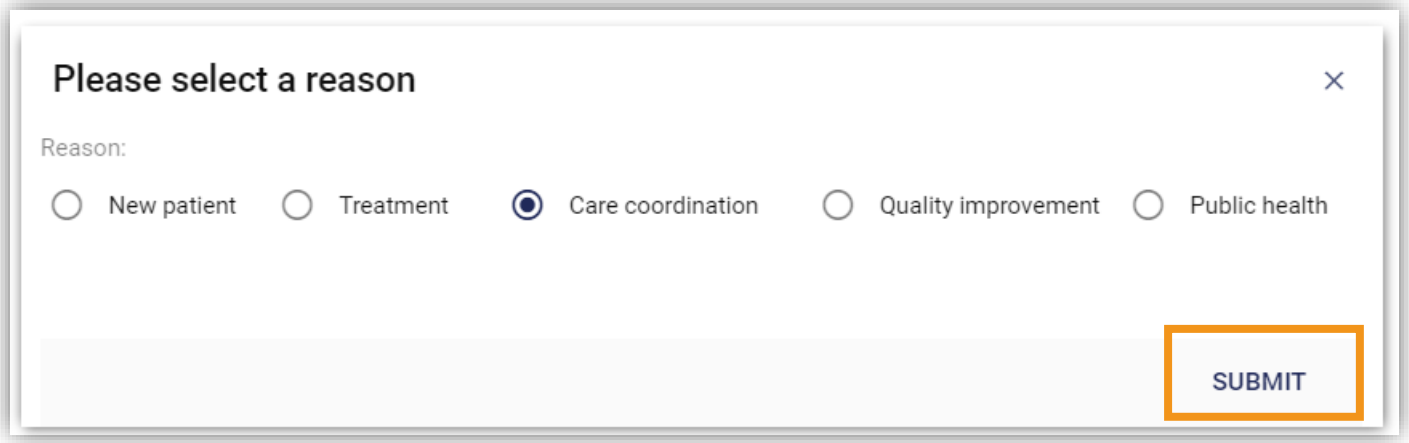
Attest to Patient Relationship

To view a patient that is not on your panel, you will need to:

- Click **Proceed**

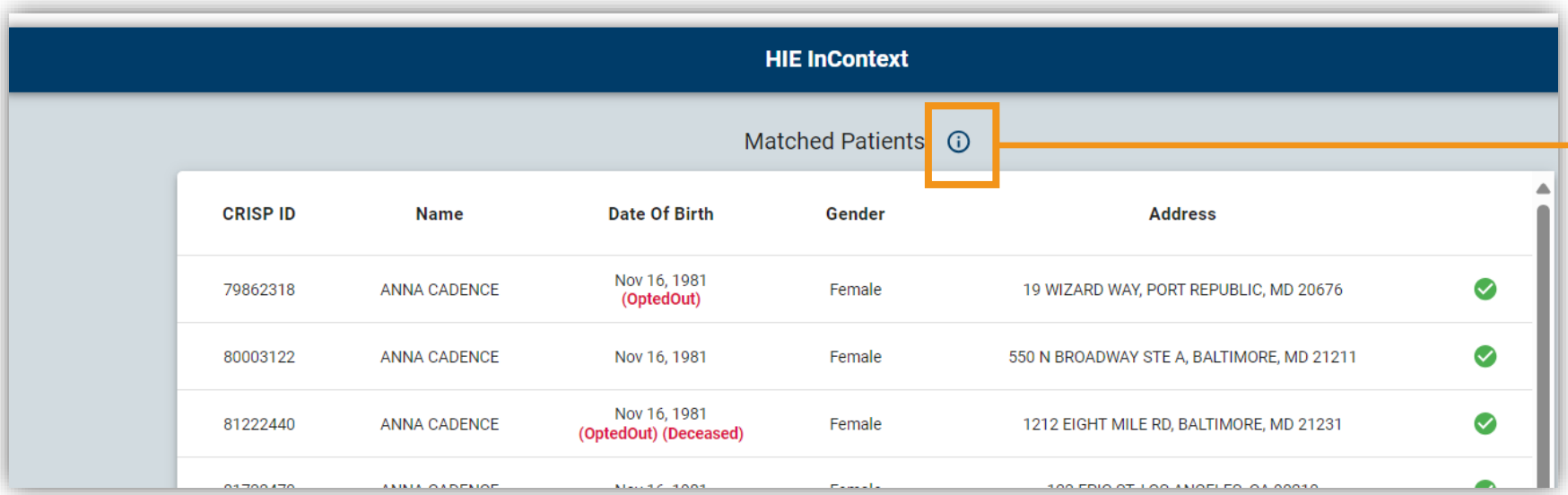


- Select a reason, then click **Submit**



Matched Patients

- It's possible that your search matches more than one patient record
- To learn more, click the icon next to Matched Patients
- Select the patient with the most appropriate demographics



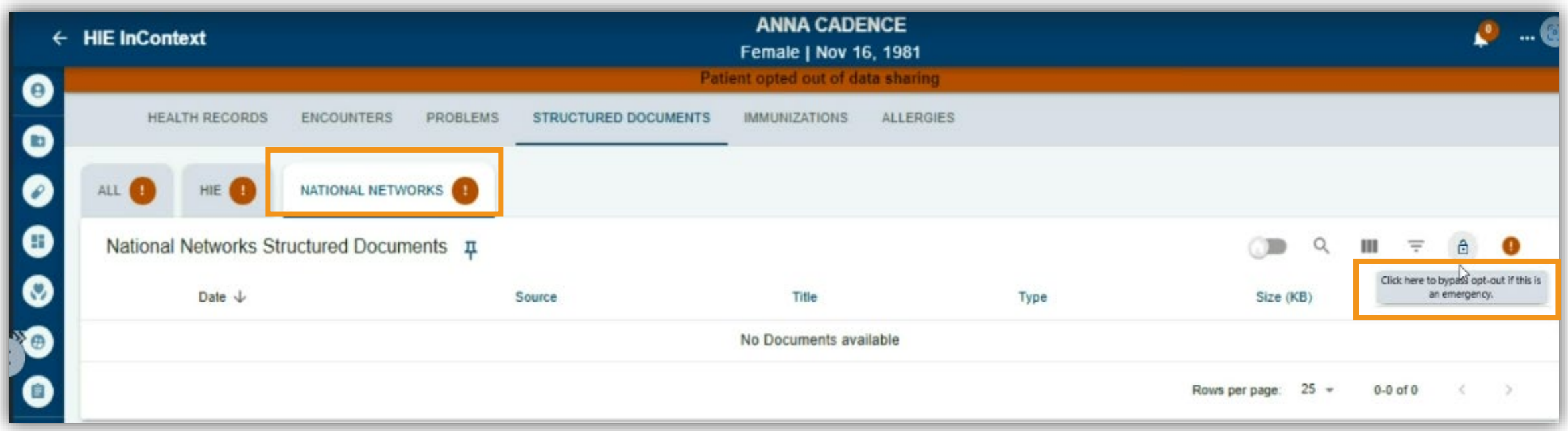
CRISP Patient Match has identified the following patient records that match information provided to look up the patient. You see multiple patient identities because multiple patient records exist in the Master Patient Index that might apply to the patient.

Patient identities are presented in order of most likely match to the demographics provided.

Please compare the demographics of the patient with your records to ensure that you select the patient most appropriate for your interest and context.

If a Patient has Opted Out…

- They chose to NOT share their clinical data. There are 2 exceptions for CurrentCare Portal:
  - **PDMP**: Authorized users of the Prescription Drug Monitoring Program will have access to PDMP via the Medication Management > **PDMP** tab.
  - **Temporary Emergency Access**: The only other access for this patient is during an **emergency** to the Clinical Data > Structured Documents > **National Networks** tab.

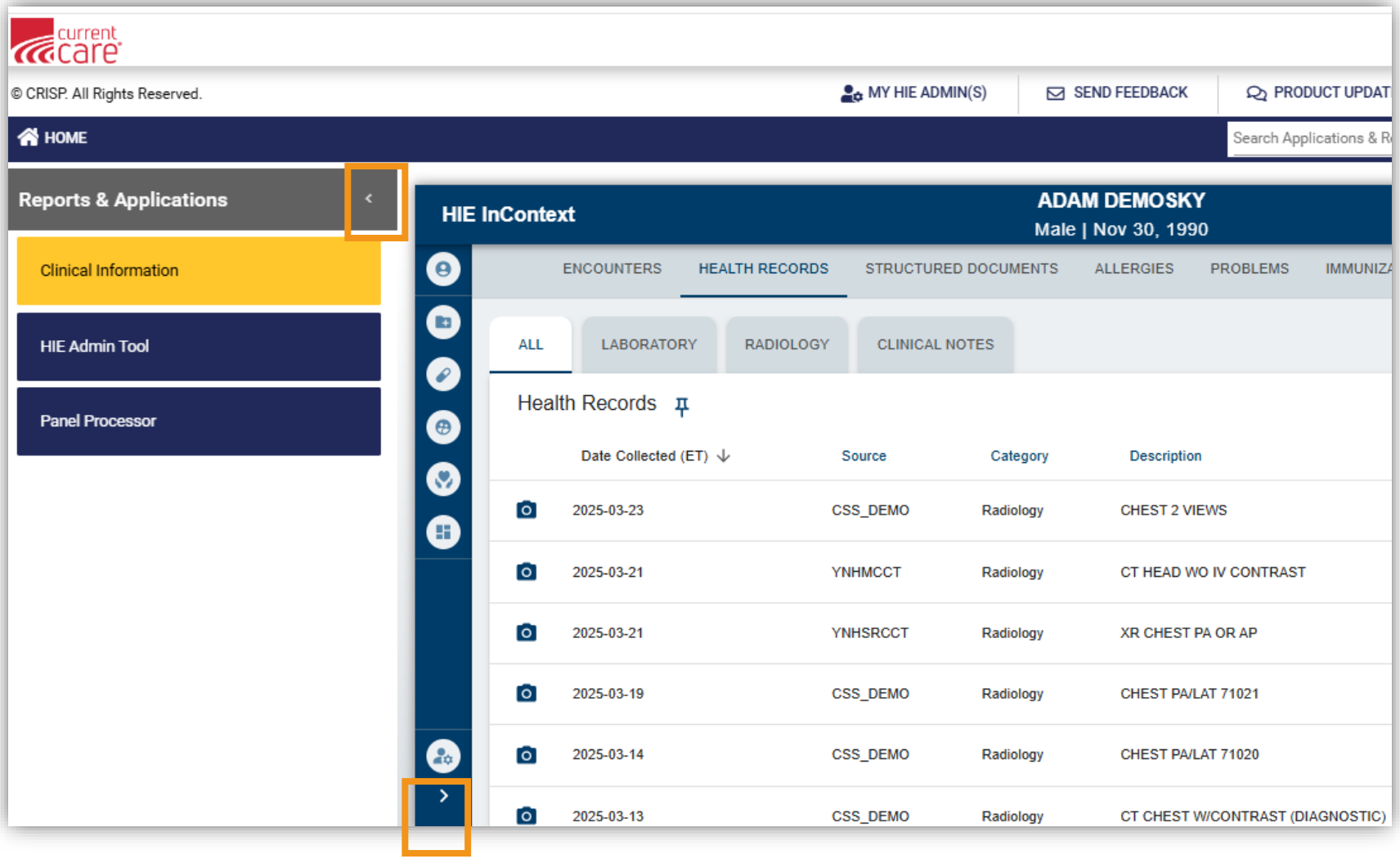


Navigating the Patient Record

- ***Menu Bars***
- ***Section Tabs***

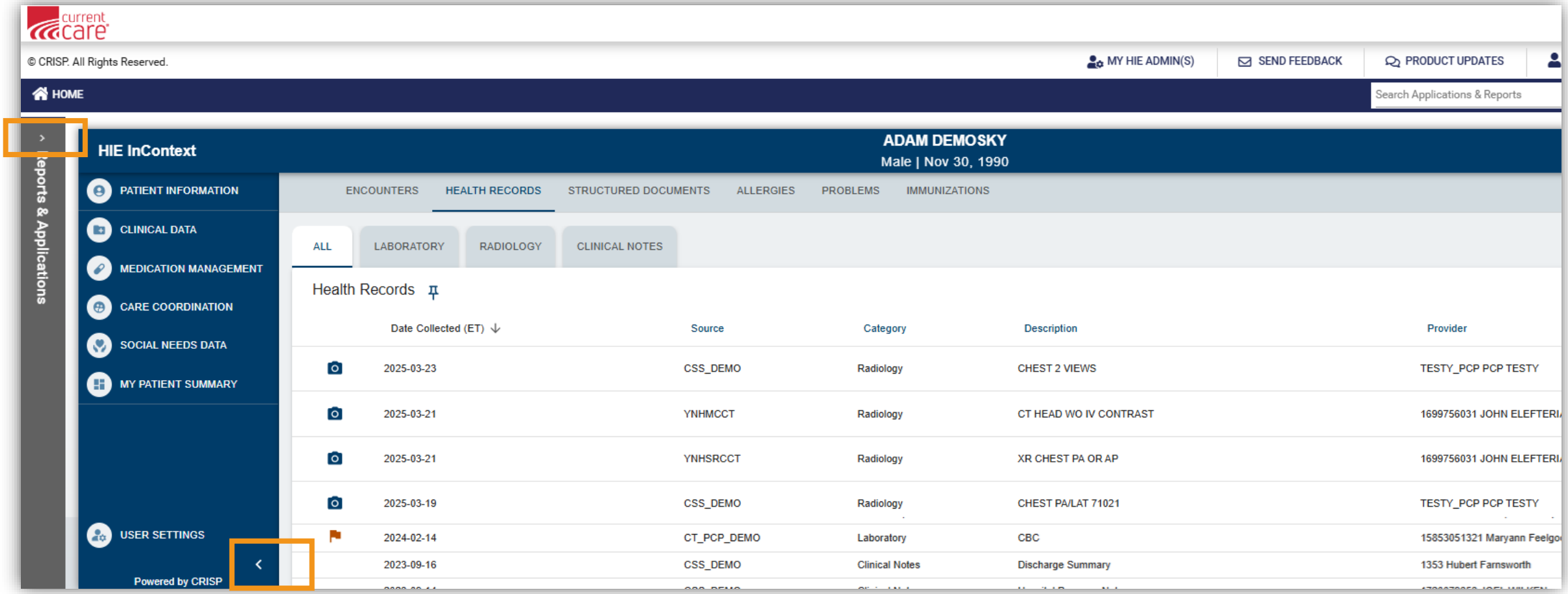
Navigation - Menu Bars

- There are two menu bars – one for applications, and the other for clinical information.
- Use arrows to collapse or expand menus, depending on your preference



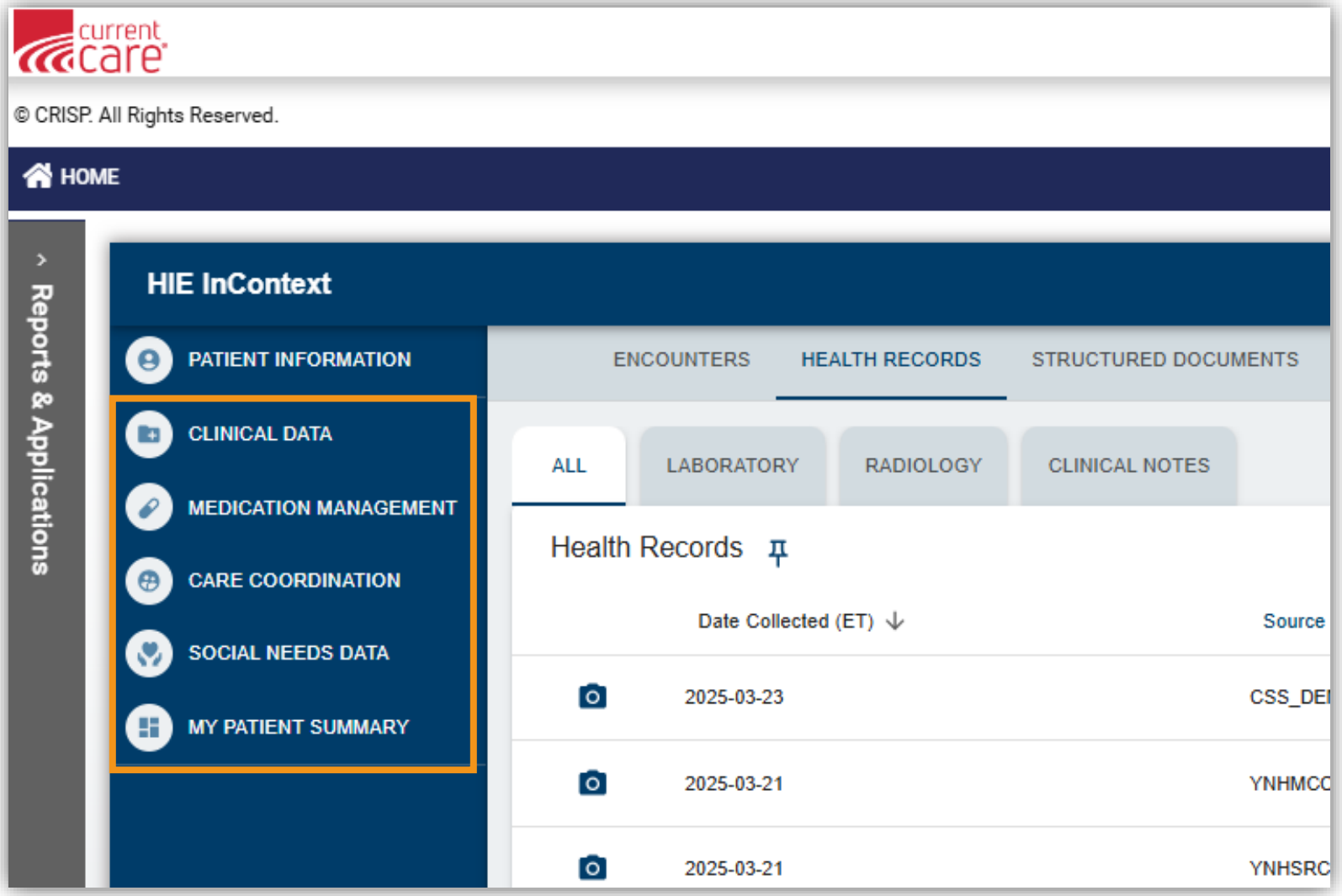
Navigation - Menu Bars

- Menu arrows are highlighted



Navigation - Sections of the Patient Record

Patient records include Patient Information (demographics) and *five main categories*



CurrentCare Clinical Data

Patient Demographics

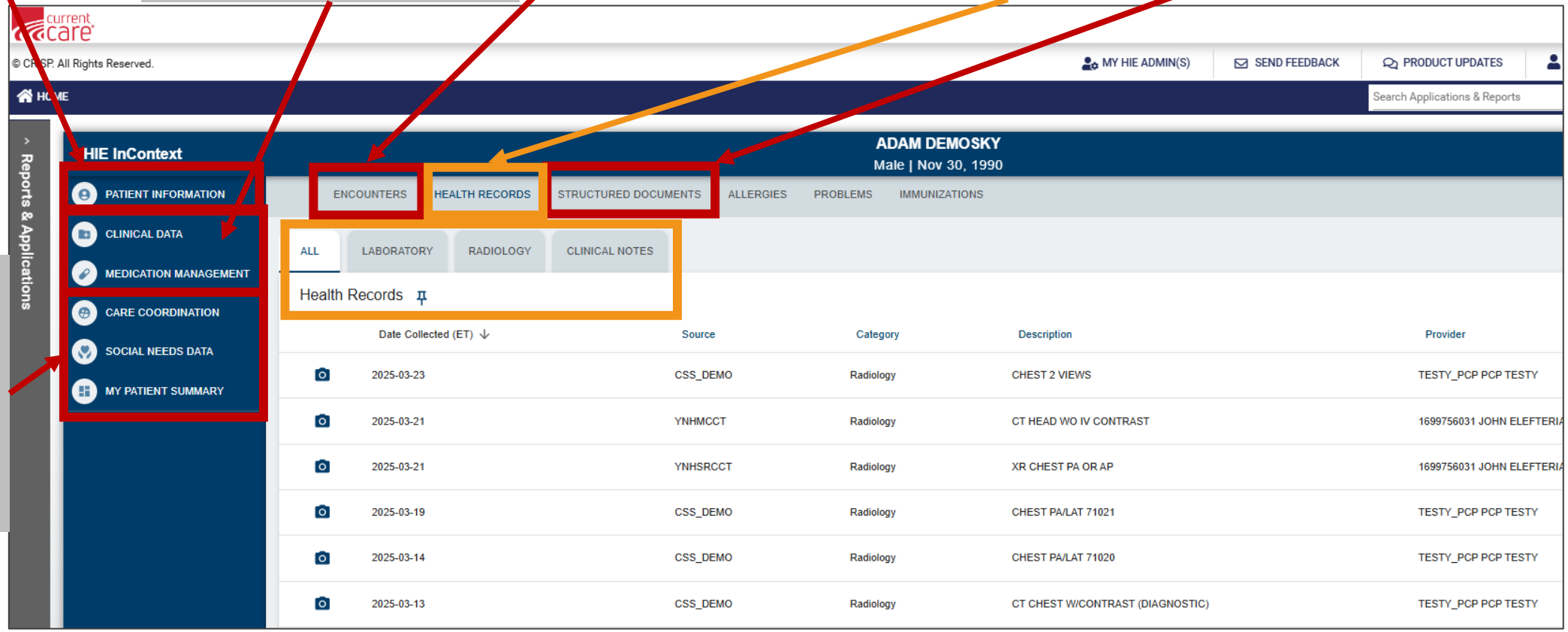
Clinical Data Meds, Problems, Allergies, Immunizations

Encounters

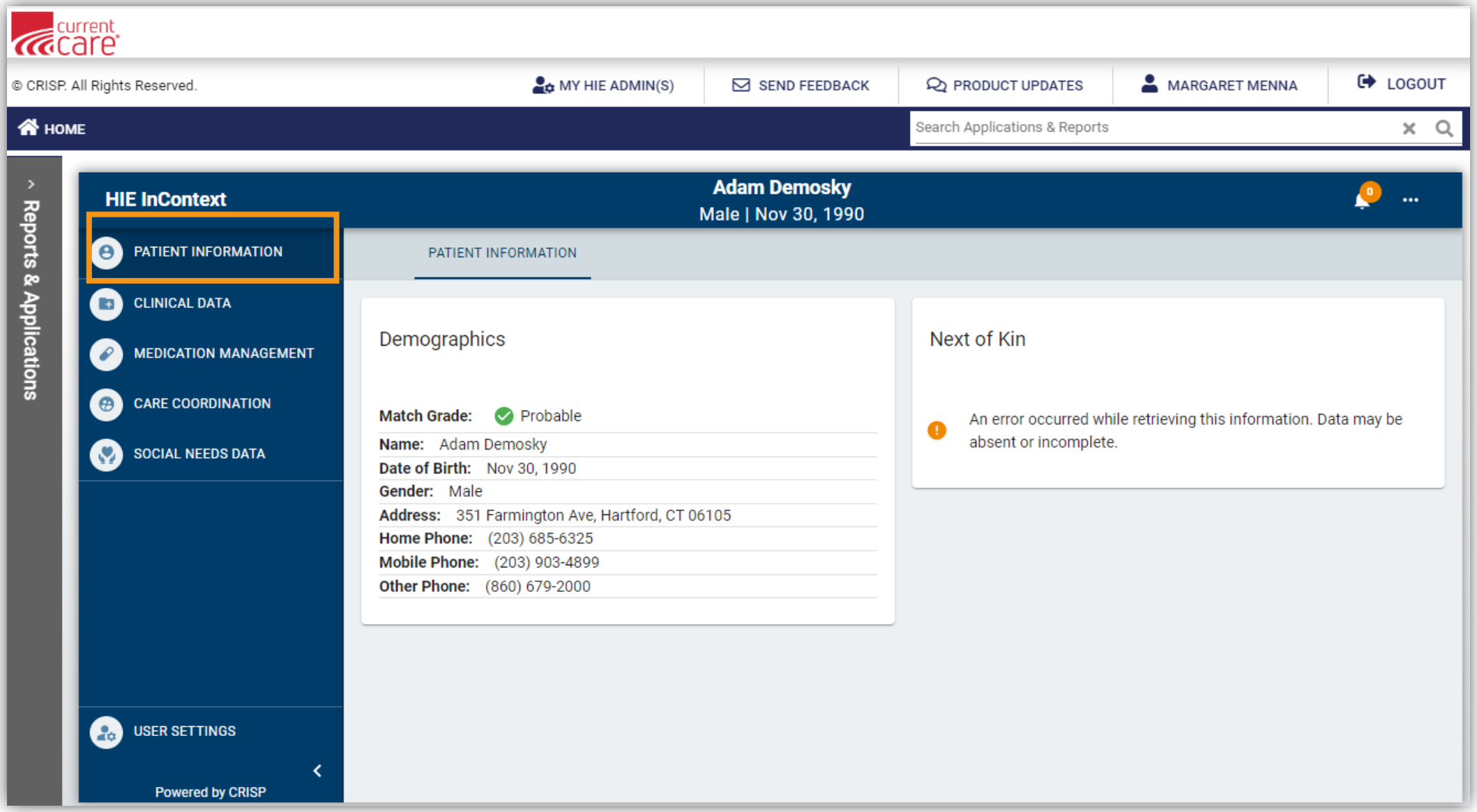
Health Records Labs, Radiology, Discharge Summary/CoC Notes

CCD Documents (Structured)

Other Tabs Care Team, Social Needs, My Patient Summary



Patient Information



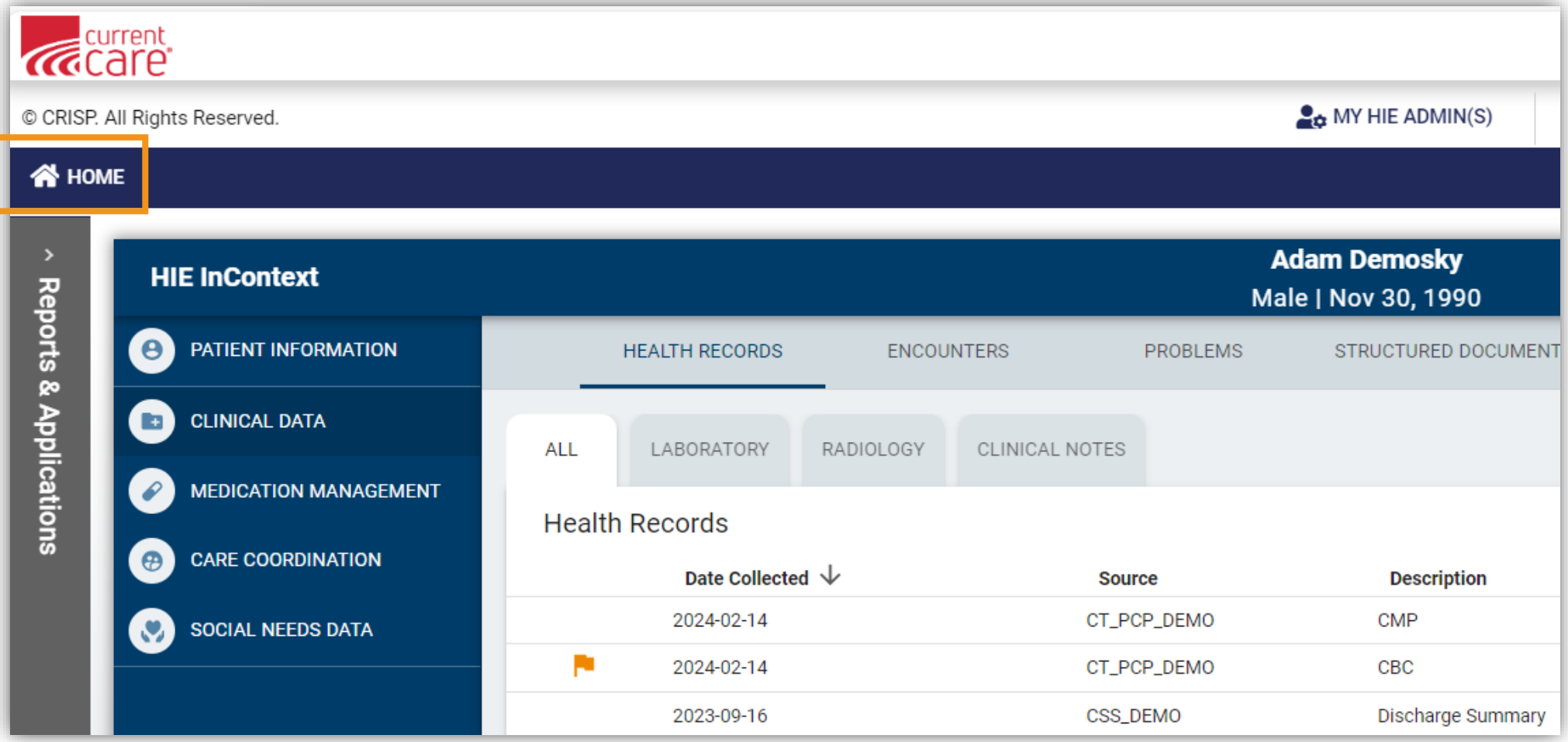
Other Features

- *Starting Another Patient Search*
- *Deceased Patients*
- *Printing a PDF*
- *Hide/Show Columns*
- *Hide My Organization Data*
- *Searching and Filtering*
- *Sorting Columns*
- *User Settings*
- *My Patient Summary*

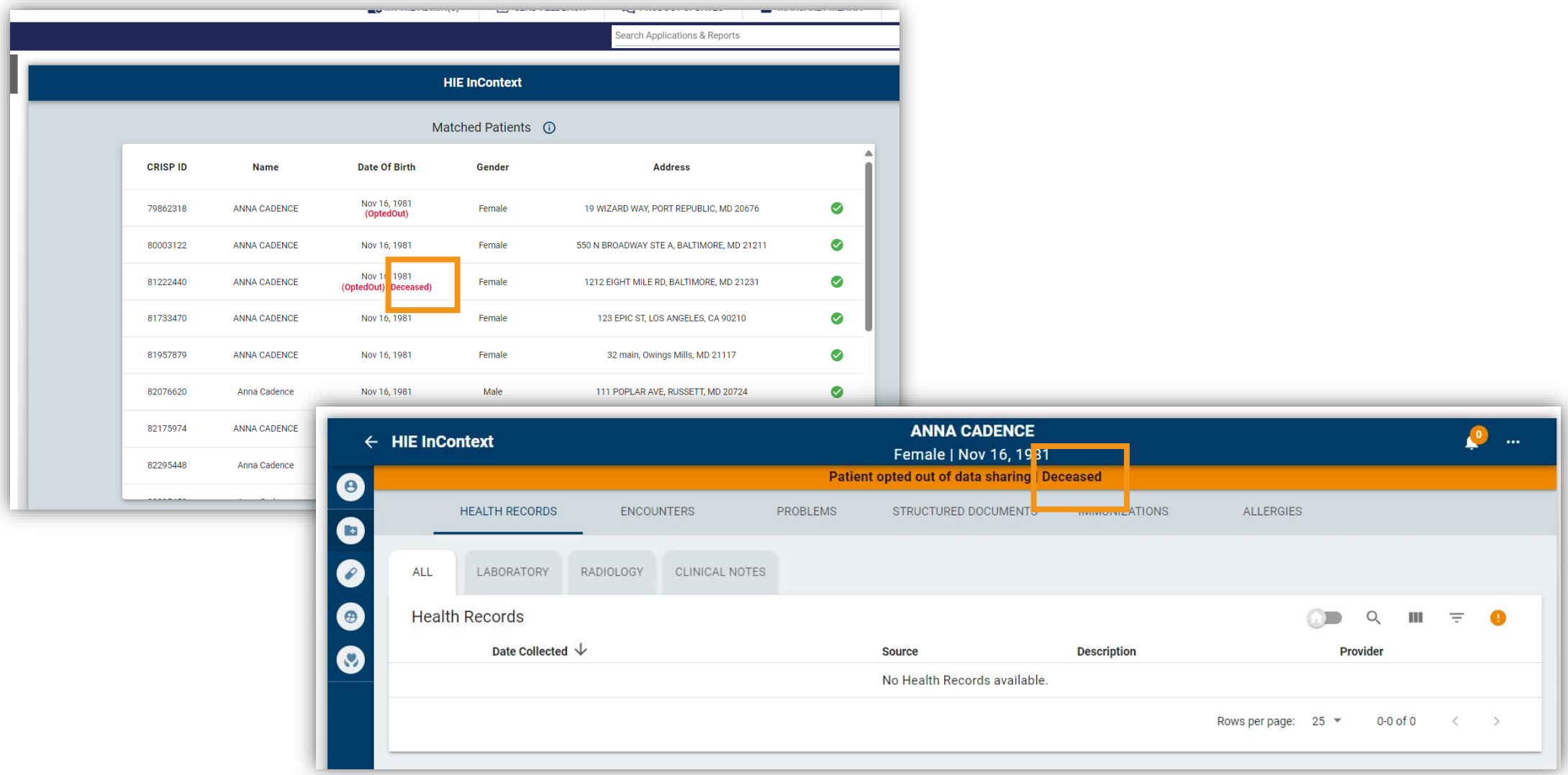
Starting another Patient Search

Click the **Home** icon to get back to the Patient Search Screen.

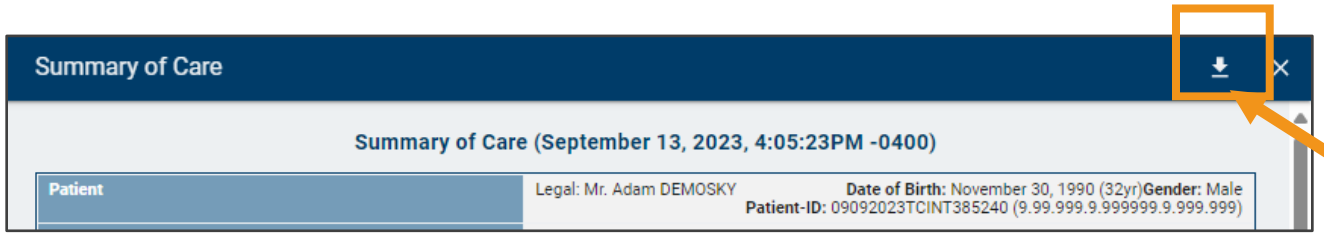
You can do this from any patient screen within CurrentCare



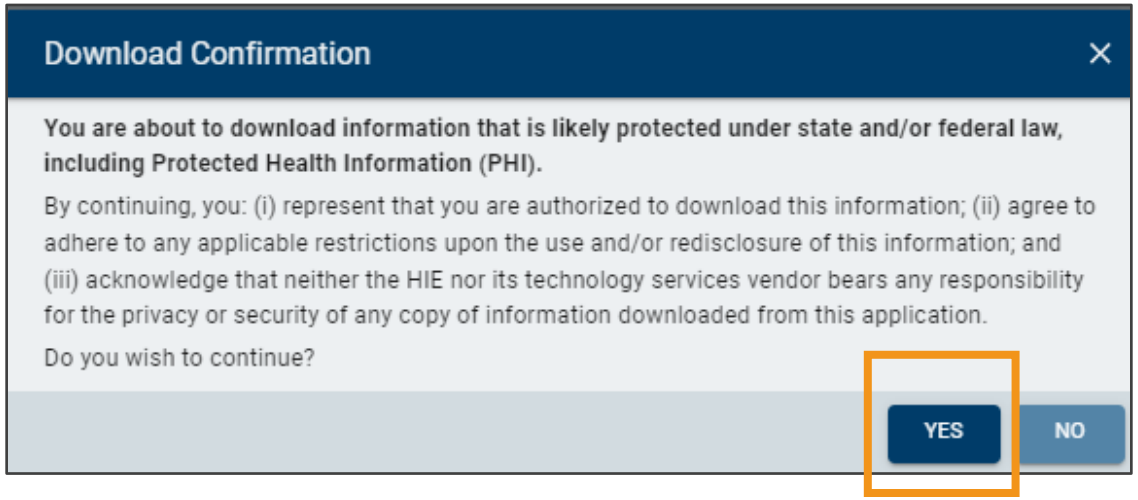
If a patient is deceased…



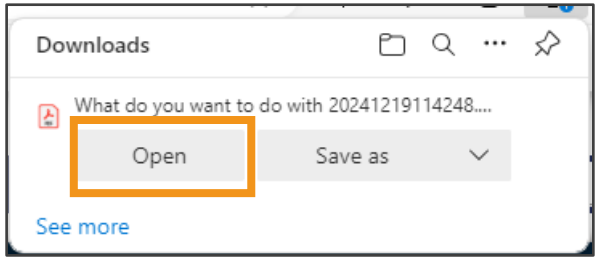
Print to a PDF from Most Screens



- Printing to a PDF is available on all test results, Summary of Care Documents, and reports.
- Click the download arrow where it appears in the top right of the header



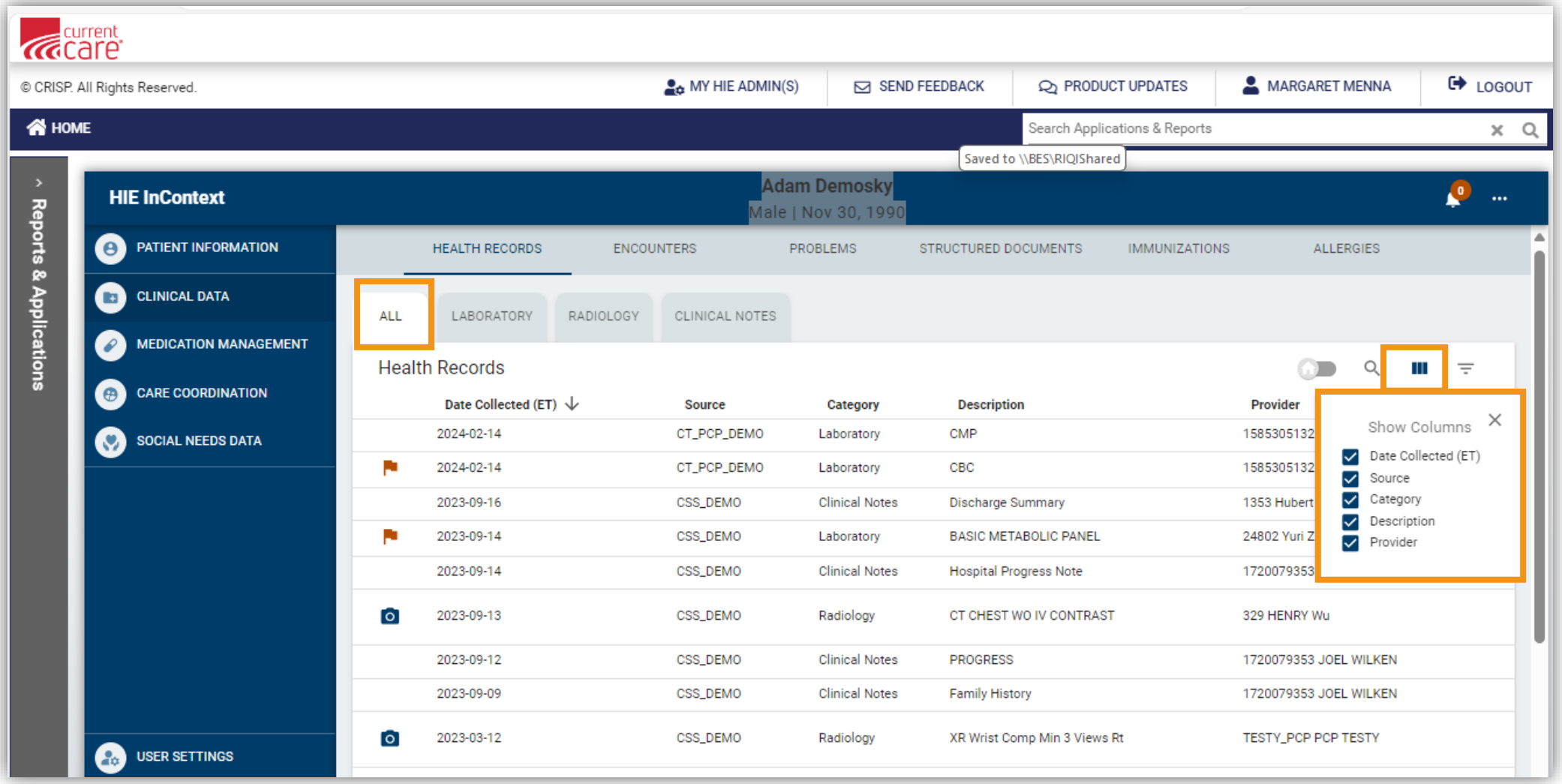
- Read and respond to the warning in the pop-up window.



- Follow your browser prompts to save/open the PDF.

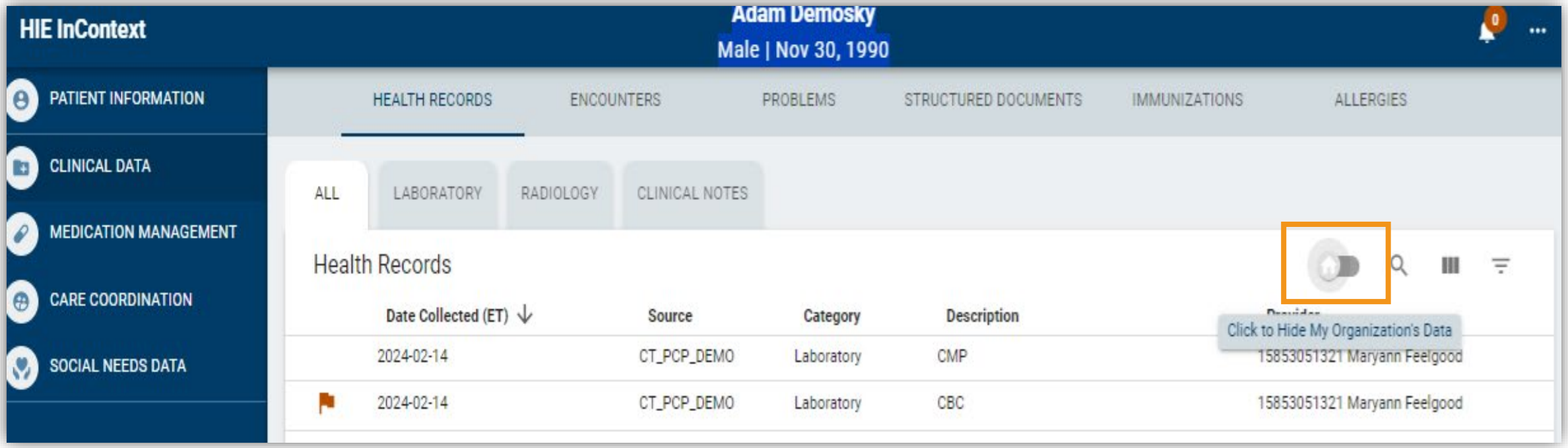
Hide/Show Columns

- The **ALL** tab shows all labs, radiology reports, and clinical notes in chronological order
- You can also use the **VIEW COLUMNS** tool to hide or display specific columns.



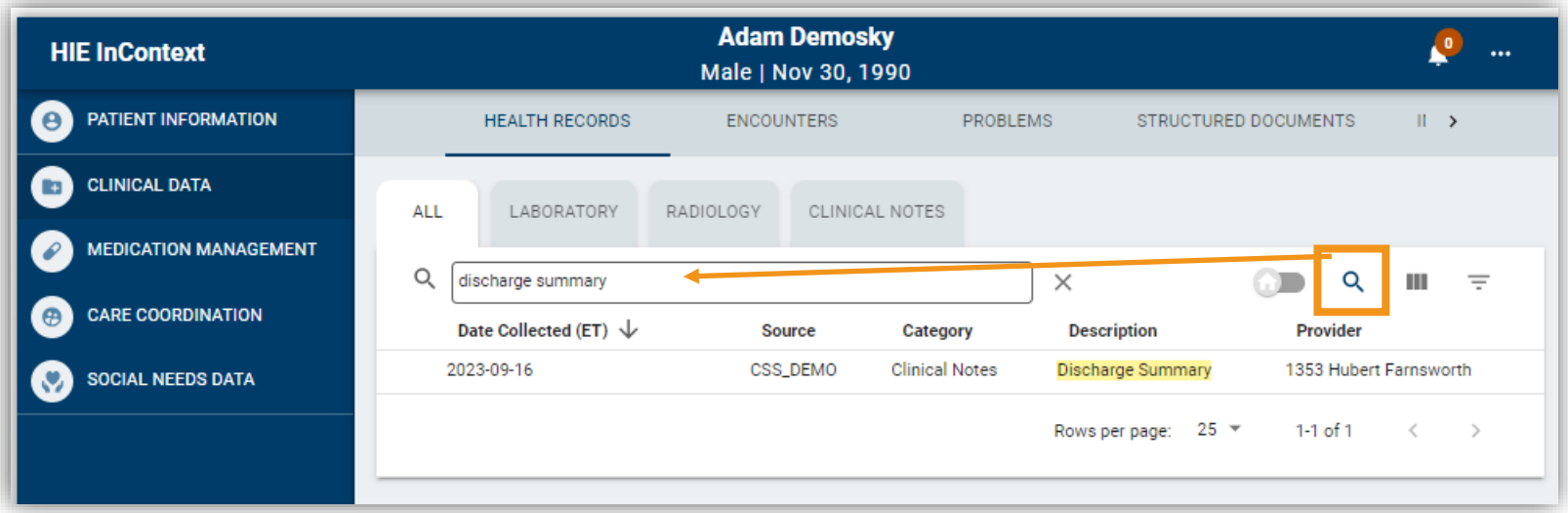
Hide My Organization Data

- You can also “Hide” data from your own organization to better see data from other sources that provide input to the patient’s record via the HIE

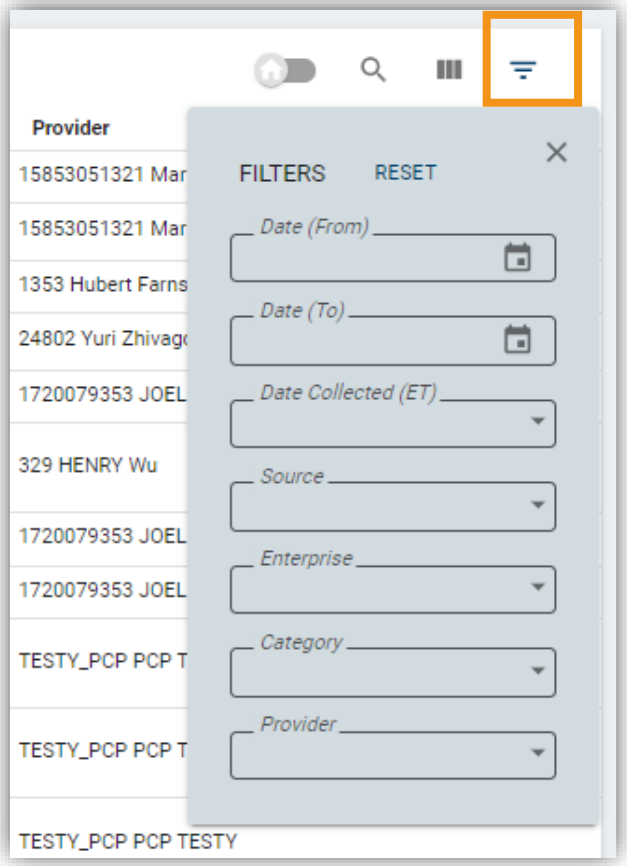


Searching and Filtering

- The **SEARCH** icon allows you to type in specific key words, like a date, provider name or medication name.

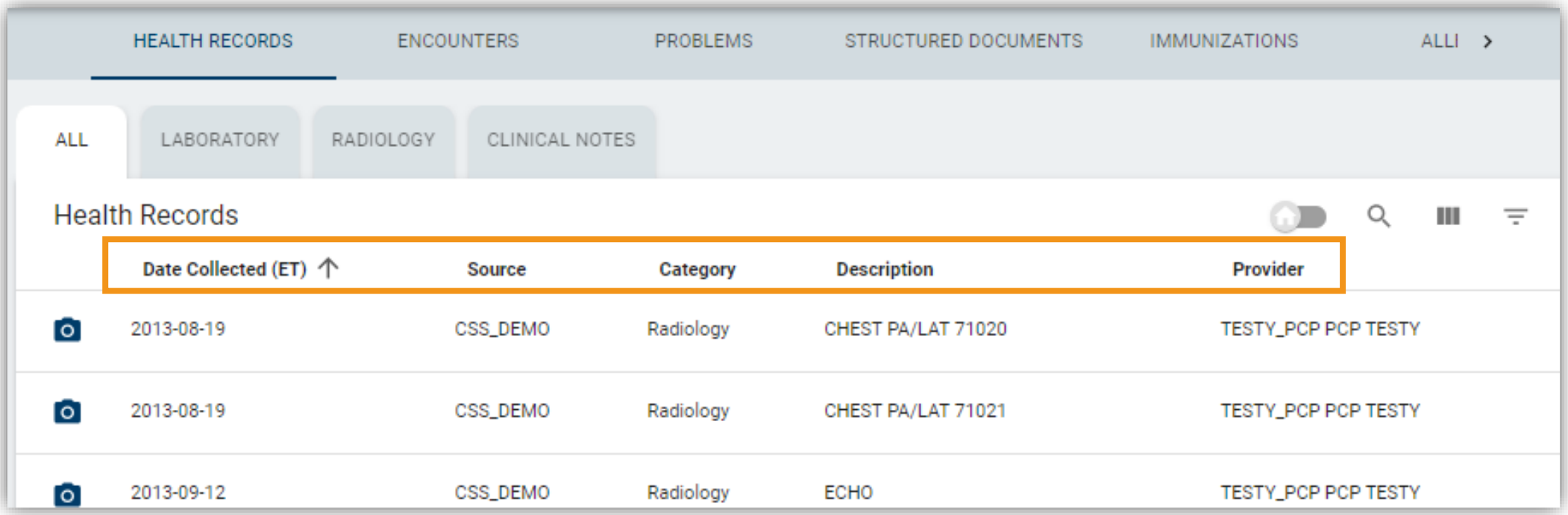


- The **FILTER** icon allows you to provide multiple criteria to narrow your search.



Sorting Columns

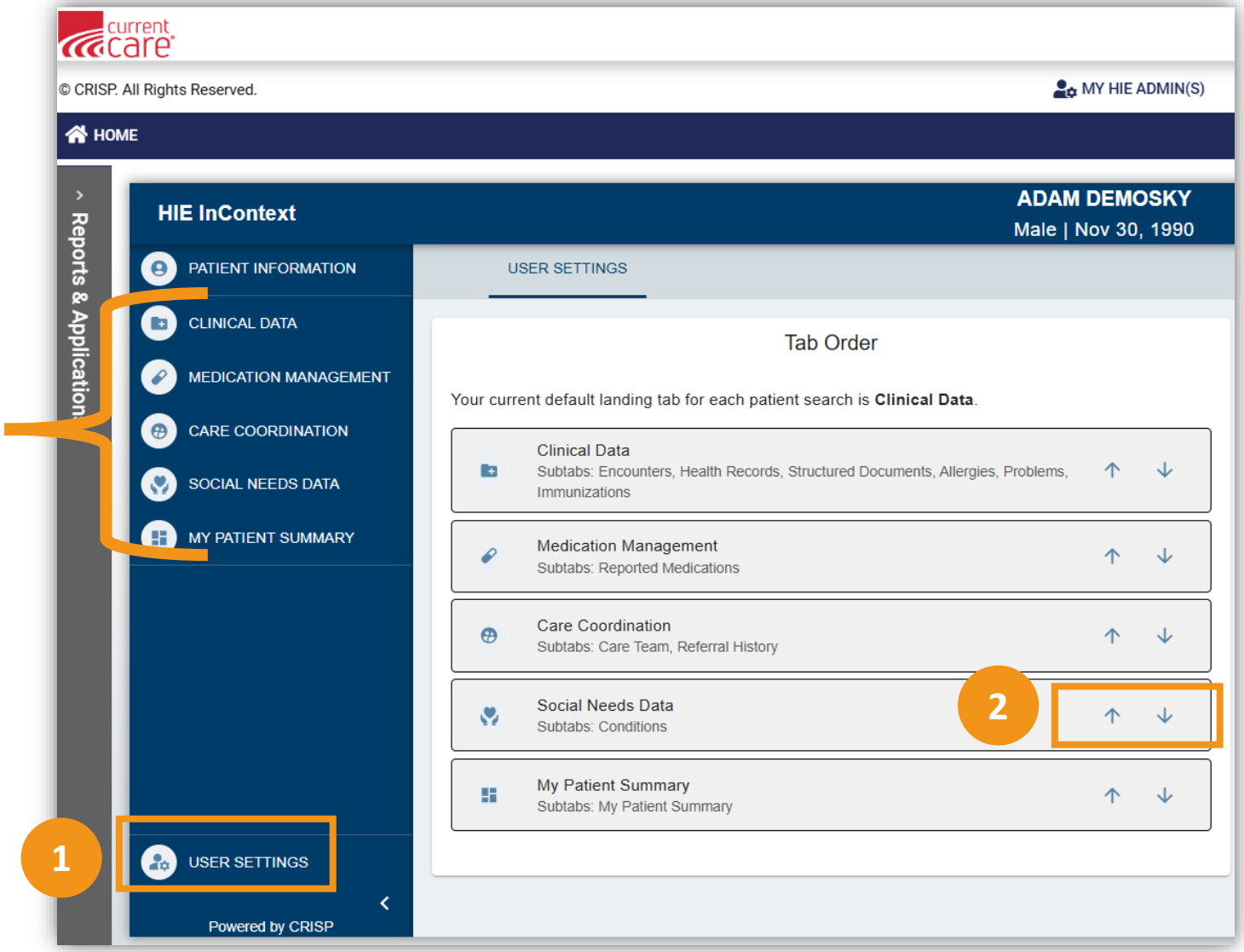
- Every column heading acts as a toggle.
- Simply click on the column name to switch from newest to oldest, or A/Z order.



User Settings

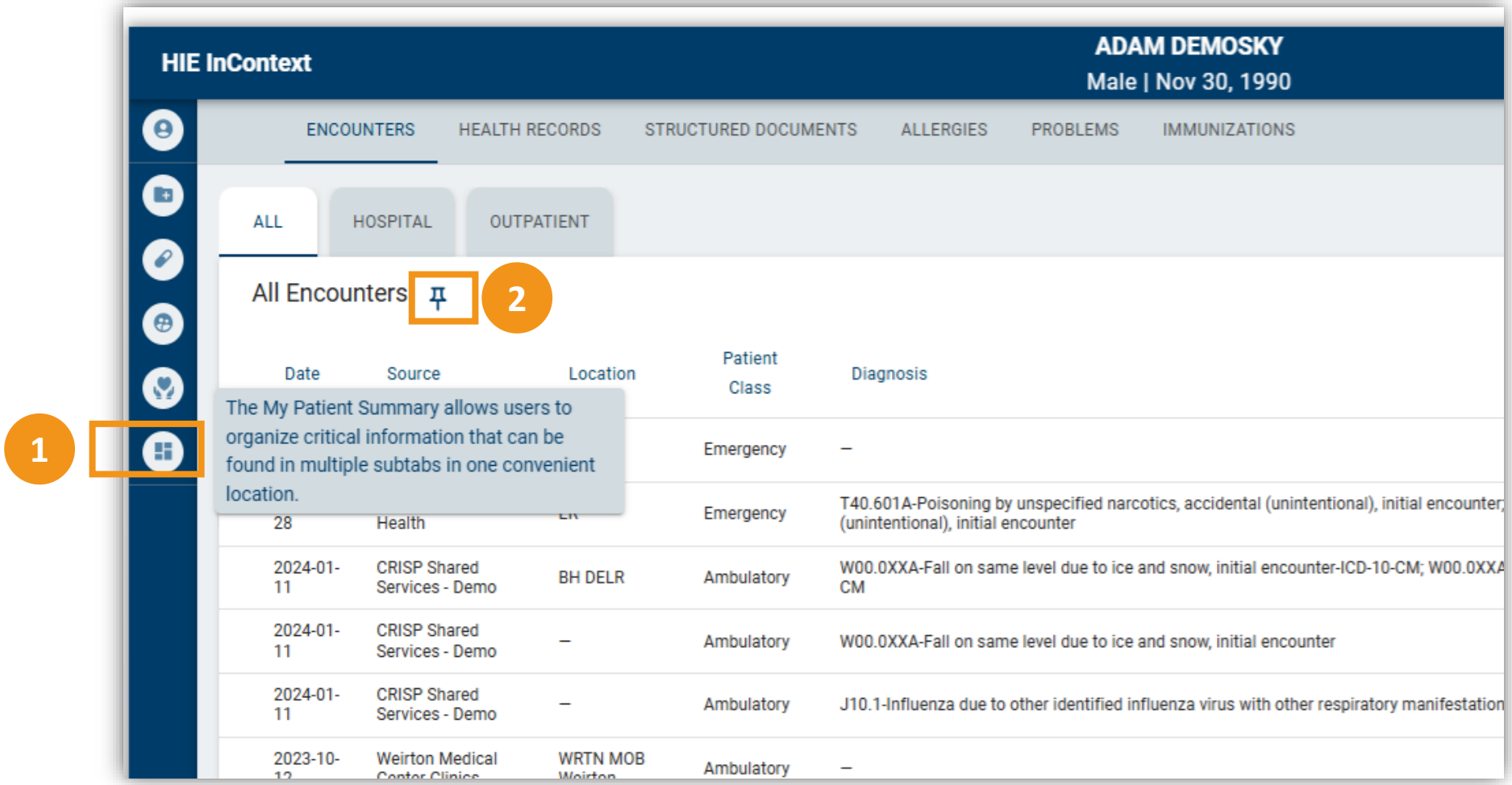
- You can change the order of your clinical categories:
    1. Click User Settings
    2. Use the arrows to reorder the sections.

Note: this change will remain in place until you decide to change your preferences



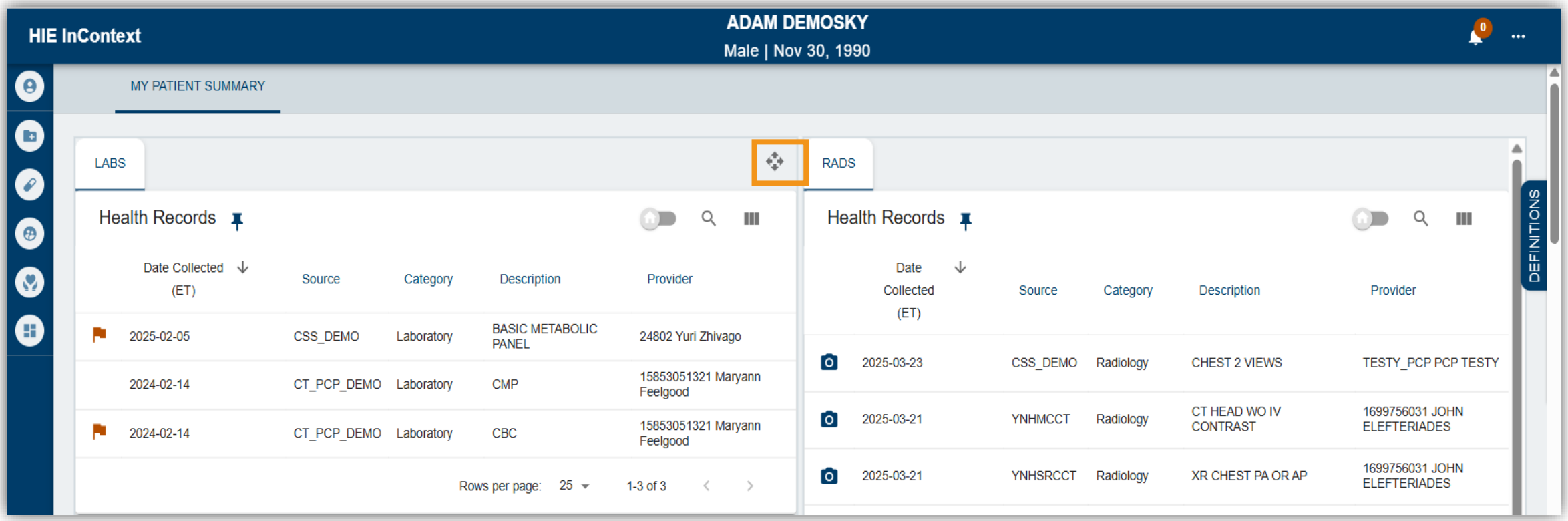
My Patient Summary

- You can pin different sections of the record, so they will show in My Patient Summary
- Pin individual tabs (such as Hospital) or All to show them all.



My Patient Summary

- Changes will be saved as your preferences for all patients going forward.
- Move sections around using the Drag icon.



Resources

Learn more at:

- CurrentCareRI.org
- CurrentCareRI.org/**Training**
- CurrentCareRI.org/**Policies**

Contact:

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