

CurrentCare® Patient Rights Policy Overview

This document contains an overview of CurrentCare policies regarding patient access and rights in CurrentCare (CurrentCareRI.org/patients).

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1. Opting Out of CurrentCare Services

Opt-Out Consent Model

CurrentCare has an **Opt-Out consent model** for sharing general medical information. This means that a patient must complete a form to opt out of CurrentCare data sharing. Opting out means that a patient's health information will no longer be returned as the result of a query or sent as an encounter notification to healthcare providers.

Opting out does not apply to any state-mandated program that CurrentCare facilitates through our technology, such as the Prescription Drug Monitoring Program (PDMP) or public health reportable conditions.

To **share** their CurrentCare health records with doctors who treat them, patients don't need to do anything.

To **"opt out"** of sharing their CurrentCare health record with treating doctors, patients can complete an Opt-Out Form per the instructions below.

Per RI law, there are three **exceptions to opt-out requests:**

- Temporary access to health information in the event of an emergency
- Public health reporting, such as the reporting of infectious diseases to public health officials
- Health plans where information is necessary for care management, quality, and performance measure reporting

An Opt-Out Form only needs to be completed **once** to opt out of CurrentCare. Patients don't need to complete one for each doctor or each medical facility.

NOTE: Patients who enrolled in CurrentCare in the past as Option #2 "Only Emergency Situations" or Option #3 "Only Some of my Doctors," do **NOT** need to do anything. They are now opted out of sharing data in CurrentCare.

Data Sharing Partners (DSPs) Must Notify Patients about Opt-Out:

Organizations who share data into CurrentCare (Data Sharing Partners-or "DSPs") are responsible for notifying their patients about their right to opt out. DSPs must inform patients in a written document that they have the opportunity to opt out of CurrentCare. This notice, which may be included in other privacy documents, shall include an explanation that their PHI may be disclosed to health providers, public health authorities and health plans. There are two PDFs available on CurrentCareRI.org/providers: **DSP Requirements & DSP FAQs.**

How to Opt Out

Patients have **several options for opting out** of CurrentCare (choose **one**):

- Fill out an electronic form by visiting CurrentCareRI.org/patients (preferred)
- Print and complete the Patient Opt-Out Form at CurrentCareRI.org/patients
 - a. Mail to: Rhode Island Quality Institute, 315 Iron Horse Way – Suite 102, Providence, RI 02908
 - b. FAX to: 401-226-0845
- Call 888-858-4815 to speak to a Client Services Representative who will assist you

The CurrentCare Support team will process the Opt-Out requests. There may be a period of up to three (3) business days after CurrentCare receives an Opt-Out form before the Opt-Out consent is effective, meaning that patient data may be available for query during this interim time after an Opt-Out Form has been submitted.

How to Opt Back In

Patients are allowed to opt back in to CurrentCare at any time by calling CurrentCare Support at 888.858.4815.

Patient Opt-Out Materials

For more information, provider organizations can provide their patients with informational materials: **CurrentCare Frequently Asked Questions & CurrentCare Patient flyer**. Both resources are available in English, Spanish and Portuguese at CurrentCareRI.org/patients.

2. Accounting of Disclosure Requests

Patients can request a list of who has seen their CurrentCare record (an accounting of disclosure). CurrentCare requires that the request include first name, last name, date of birth, address, and a copy of a government-issued photo ID.

Patients may submit a **Disclosure form**** to CRISP, the vendor who hosts CurrentCare (choose one):

- Submit Online Form: <https://disclosures.crisphealth.org/>
- Download [PDF](#) to email, mail or FAX

** Disclosure reports are only available from the new CurrentCare platform starting in 2025.

3. Access to Health Information

Patients can request a copy of their CurrentCare record by completing an '**Access My Record**' form at CurrentCareRI.org/patients.

Note: some patient data was migrated from the legacy CurrentCare system during the transition to the new CurrentCare platform (April 2025). Clinical organizations and patients should expect that patient records will have significant gaps in historic clinical data, especially for encounter data, laboratory results and imaging results.

Access to Information for Minors

Additional privacy laws apply to minors. To comply with Title X and RI Privacy laws, CurrentCare and medical providers may not disclose to third parties, including parents or guardians, information relating to HIV, communicable diseases, abortion, substance

abuse and/or family planning, without the minor's consent, except for treatment purposes. Additionally, for patients ages 16 – 18 or married minors, medical providers may not disclose to third parties, including parents or guardians, information relating to routine, emergency and/or surgical care without consent, except for treatment purposes.

4. Amend My Record

Patients can request an amendment to data within their CurrentCare record by completing an '**Amend My Record**' form at CurrentCareRI.org/patients, and then **submitting it to the facility who sent the information they would like changed.**

Please note that CurrentCare cannot make changes to any patient information and cannot contact participating providers on behalf of patients. Once a patient submits a request to amend, participating organizations will then have 60 days to forward updates to RIQI or give written denial reasons.

5. File a Complaint

Patients may file a complaint about CurrentCare:

- Complete a CurrentCare Complaint Form at CurrentCareRI.org/patients
- Contact the Rhode Island Department of Health (RIDOH) at <https://health.ri.gov/complaints>

6. Support and Education

CurrentCare has educational materials about patient rights available on CurrentCareRI.org/patients.

Patients who have questions about the data within CurrentCare will be directed to the health care provider who shared or created the information.